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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

CHAN

Serial No.: 09/482,969

Filed: January 12, 2000

Atty. File No.: 4366-6

For: "AUTOMATIC GREETING FOR  
CALL CENTERS"Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313

Dear Sir:

Group Art Unit: 2645

Examiner: Anwah, Olisa

REQUEST FOR EXTENSION OF TIME

## CERTIFICATE OF FACSIMILE TRANSMISSION

I HEREBY CERTIFY THAT THIS PAPER IS BEING  
FACSIMILE TRANSMITTED TO THE UNITED STATES  
PATENT AND TRADEMARK OFFICE TO (703) 872-9314  
ON MAY 12, 2003.

SHERIDAN ROSS P.C.

BY: Dmytro

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MAY 19 2003

Technology Center 2600

Applicant, through his attorneys, respectfully petition for an extension of time under 37 CFR § 1.136(a) of one (1) month to respond to the Office Action mailed on February 5, 2003, with respect to the above-identified application, thereby extending the period for response from May 5, 2003, to June 5, 2003.

Please charge Deposit Account No. 50-1602 in the amount of \$110.00 as payment for the extension fee. Please credit any overpayment or debit any underpayment to Deposit Account No. 19-1970.

Respectfully submitted,

SHERIDAN ROSS P.C.

By: Douglas W. SwartzDouglas W. Swartz  
Registration No. 37,739  
1560 Broadway, Suite 1200  
Denver, Colorado 80202-5141  
(303) 863-9700Date: May 12, 2003